

REDBRIDGE LSCB MULTI-AGENCY AUDIT PROGRAMME 2017 - 2018

Introduction

Below is the Multi-Agency Audit Programme 2017 – 2018 which was agreed by the LSCB Executive on 22 March 2017. The Programme consists of five multi-agency audits plus the completion of the 2016 – 2018 Section 11 Audit process. All audits have been chosen to complement the LSCB Business Plan 2017 – 2018.

The audit themes are:

- Care Plans of children and young people subject to CP Plan under the category of 'Neglect';
- Children who go missing;
- Services response to e-safety and peer-on-peer sexual abuse;
- Children with mental health and social issues; and
- Harmful cultural practices

Further detail about each audit can be viewed below.

Audit of Care Plans of children/young people subject to CP Plan under the category of 'Neglect'	
Business Plan Priority:	3
Lead Officer:	Chair of LSCB Learning and Improvement Sub-Group
Timescale:	April – June 2017

Action	Timescale and milestones	How we will measure success and impact
Multi Agency Audit of children subject to Child Protection Plans under the category of neglect.	<ul style="list-style-type: none"> • Key Lines of Enquiry (KLOE), Audit Tool and 5 Cases identified and disseminated to the Multi-Agency Audit group for audit by 3 April 2017. • Deadline for cases to be returned to the LSCB – 12 May 2017. • Multi Agency Audit round table analysis exercise to take place week commencing 22 May 2017. 	<ul style="list-style-type: none"> • Follow up identified actions and improvements in outcomes for children as result of audit which are shared with partner agencies for completion. • Learning from audit clearly identified and disseminated across all partners through Multi-Agency Briefings.
Multi Agency Audit round table analysis exercise.		

<p>15 Child Protection Plans produced after ICPC and 15 Child Protection Plans produced after RCPC to be audited with regards to</p> <ul style="list-style-type: none"> • SMART outcomes • Voice of the Child • Is the child the focus? 	<ul style="list-style-type: none"> • 30 Child Protection Plans to be identified by 3 April 2017. • Audit tool to be completed by members of the Multi-Agency Audit Working Group or their nominated officer and the LSCB Quality Assurance Manager by 12 May 2017. 	<ul style="list-style-type: none"> • Key Learning to be; <ul style="list-style-type: none"> ○ Published in LSCB Newsletter shared with training providers for inclusion in learning outcomes of training courses, ○ Incorporated into the summary report of findings, ○ Learning from all audits undertaken in 2017 – 2018 published on the LSCB website.
<p>8 Child Protection Conferences to be observed, 4 ICPCs and 4 RCPCs</p>	<p>Child Protection Conferences to be observed between 3 April and 22 May 2017.</p>	
<p>Draft themes, key issues, learning to Multi-Agency Audit Working Group</p>	<p>4 July 2017</p>	
<p>Presentation at Learning and Improvement Sub Group.</p>	<p>28 June 2016</p>	
<p>Report to LSCB Executive Board meeting for final sign off and dissemination of key learning.</p>	<p>20 September 2017</p>	

Audit of Children who go missing.	
Business Plan Priority:	7
Lead Officer:	Chair of LSCB Learning and Improvement Sub-Group
Timescale	July- September

Audit action	Timescale and milestones	How we will measure success and impact
<p>Multi Agency Audit of children who go missing to be completed.</p> <p>Multi Agency Audit round table analysis exercise.</p>	<ul style="list-style-type: none"> • Key Lines of Enquiry (KLOE), Audit Tool and 8 Cases identified and disseminated for audit by 3 July 2017. <ul style="list-style-type: none"> ○ 2- Child Protection ○ 2- Looked After ○ 2- Child in Need ○ 2- Early Intervention. • Deadline for cases to be returned to the LSCB –7 August 2017. • Multi Agency Audit round table analysis exercise to take place week commencing 21 August 2017. 	<ul style="list-style-type: none"> • Follow up identified actions and improvements in outcomes for children as result of audit, which are shared with partner agencies for implementation. • Learning from audit clearly identified and disseminated across all partners through Multi-Agency Briefings. • Key Learning to be; <ul style="list-style-type: none"> ○ Published in LSCB Newsletter shared with training providers for inclusion in learning outcomes of training courses, ○ Incorporated into the summary report of findings, ○ Learning from all audits undertaken in 2017 – 2018 published on the LSCB website.
<p>10 Return Home Interviews of LAC children and 10 Return Home Interviews of Children missing from home to be audited with regards to</p> <ul style="list-style-type: none"> • SMART outcomes • Voice of the Child • Is the child the focus? 	<ul style="list-style-type: none"> • Return Home Interviews to be identified by 3 July 2017. • Return Home Interview audits to be completed by LSCB Quality Assurance Manager by 7 August 2017. 	
<p>2 Missing Panels* to be observed to understand consistency, effective impact and effective multi-agency working.</p>	<p>Missing Panel to be observed in July and August 2017 by LSCB Quality Assurance Manager.</p>	
<p>Draft themes, key issues, learning to Multi-Agency Audit Working Group</p>	<p>5 September 2017.</p>	
<p>Presentation at Learning and Improvement Sub Group.</p>	<p>13 September 2017.</p>	
<p>Report to LSCB Executive Board meeting for final sign off and dissemination of key learning.</p>	<p>20 September 2017</p>	

*MASE and Missing may be combined.

Audit of services response to e-safety and peer on peer sexual abuse.	
Business Plan Priority:	5
Lead Officer:	Chair of LSCB Learning and Improvement Sub-Group
Timescale	September - November

Action	Timescale and milestones	How we will measure success and impact
Multi Agency Audit of services response to e-safety and peer on peer sexual abuse. Multi Agency Audit round table analysis exercise.	<ul style="list-style-type: none"> • Key Lines of Enquiry (KLOE), Audit Tool and 8 Cases identified and disseminated for audit by 4 September 2017. • Deadline for cases to be returned to the LSCB – 2 October 2017. • Multi Agency Audit round table analysis exercise to take place week commencing 30 October. 	<ul style="list-style-type: none"> • Follow up identified actions and improvements in outcomes for children as result of audit. • Learning from audit clearly identified and disseminated across all partners through Multi-Agency Briefings. • Key Learning to be; <ul style="list-style-type: none"> ○ Published in LSCB Newsletter shared with training providers for inclusion in learning outcomes of training courses, ○ Incorporated into the summary report of findings, ○ Learning from all audits undertaken in 2017 – 2018 published on the LSCB website.
Questionnaires to be sent to Education Provisions regarding e-safety and peer on peer sexual abuse; <ul style="list-style-type: none"> • Accessibility of support. • Focus on the child. • Communication and effective multi-agency working. 	<ul style="list-style-type: none"> • Questionnaires to be sent to Safeguarding leads by 11 September. • Deadline for cases to be returned to the LSCB by 16 October 2017. 	
Discussion session with Youth Council and Child in Care Councils including, Don't Whisper.	To commence 4 September and be completed by 30 September.	
Draft themes, key issues, learning to Multi-Agency Audit Working Group.	January 2018.	
Presentation at Learning and Improvement Sub Group.	6 December 2017.	
Report to LSCB Executive Board meeting for final sign off and dissemination of key learning.	13 December 2017.	

Audit of children with mental health and social issues.	
Business Plan Priority:	1
Lead Officer:	Chair of LSCB Learning and Improvement Sub-Group
Timescale	October - December

Action	Timescale and milestones	How we will measure success and impact
<p>Multi Agency Audit of children who mental health and social issues.</p> <p>Multi Agency Audit round table analysis exercise.</p>	<ul style="list-style-type: none"> • Key Lines of Enquiry (KLOE), Audit Tool and 6 Cases identified and disseminated for audit by 2nd October 2017. <ul style="list-style-type: none"> ○ 2 Children subject to CAF ○ 2 Children subject to CIN & CP ○ 2 Children who are Looked after Children. • Deadline for cases to be returned to the LSCB by 13 November 2017. • Multi Agency Audit Day to take place week commencing 27 November 2017. 	<ul style="list-style-type: none"> • Follow up identified actions and improvements in outcomes for children as result of audit. • Learning from audit clearly identified and disseminated across all partners through Multi-Agency Briefings. • Key Learning to be; <ul style="list-style-type: none"> ○ Published in LSCB Newsletter shared with training providers for inclusion in learning outcomes of training courses, ○ Incorporated into the summary report of findings, ○ Learning from all audits undertaken in 2017 – 2018 published on the LSCB website.
<p>Questionnaires to be sent to Education Provisions regarding Child Mental Health Support Services, including;</p> <ul style="list-style-type: none"> • Accessibility of services, • Focus on the child, • Communication and effective multi-agency working. 	<ul style="list-style-type: none"> • Questionnaires to be sent to Safeguarding leads by 9 October. • Deadline for cases to be returned to the LSCB by 3rd November 2017. 	
<p>Discussion session with Youth Council and Child in Care Councils including, Don't Whisper.</p>	<p>To commence 2nd October 2017. and be completed by 27th November.</p>	
<p>Draft themes, key issues, learning to Multi-Agency Audit Working Group</p>	<p>January 2018</p>	
<p>Presentation at Learning and Improvement Sub Group.</p>	<p>February 2018</p>	
<p>Report to LSCB Executive Board meeting for final sign off and dissemination of key learning.</p>	<p>March 2018</p>	

Audit of children at risk of Female Genital Mutilation (FGM)	
Business Plan Priority:	2
Lead Officer:	Chair of LSCB Learning and Improvement Sub-Group
Timescale	January – March 2018

Action	Timescale and milestones	How we will measure success and impact
Multi Agency Audit of children at risk of Female Genital Mutilation. Multi Agency Audit round table analysis exercise.	<ul style="list-style-type: none"> • Key Lines of Enquiry (KLOE), Audit Tool and 5 Cases identified and disseminated for audit by 8 January 2018. • Deadline for cases to be returned to the LSCB 16 February 2018. • Multi Agency Audit Day to take place week commencing 5 March. 	<ul style="list-style-type: none"> • Follow up identified actions and improvements in outcomes for children as result of audit. • Learning from audit clearly identified and disseminated across all partners through Multi-Agency Briefings. • Key Learning to be; <ul style="list-style-type: none"> ○ Published in LSCB Newsletter shared with training providers for inclusion in learning outcomes of training courses, ○ Incorporated into the summary report of findings, ○ Learning from all audits undertaken in 2017 – 2018 published on the LSCB website.
Agencies to audit effectiveness of FGM training on frontline practitioners including cultural competence.	Each agency to present their findings on the Multi Agency Audit Day to take place week commencing 5 March.	
Draft themes, key issues, learning to Multi-Agency Audit Working Group	April 2018	
Presentation at Learning and Improvement Sub Group.	April 2018	
Report to LSCB Executive Board meeting for final sign off and dissemination of key learning.	May 2018	

Section 11 Audit	
Business Plan Priority:	6. To further strengthen the LSCB's monitoring and oversight of practice.
	8. Monitoring and ensuring the effectiveness of the arrangements for safeguarding children and young people in Redbridge in the new Metropolitan Police structure.
Lead Officer:	Andrea Barrell, LSCB Quality Assurance Manager
Timescale	2016 - 2018

Action	Timescale and milestones		How we will measure success and impact
	Start	Finish	
Challenge			<ul style="list-style-type: none"> Section 11 audits are subject to peer and lay challenge and scrutiny. Section 11 audits are transparent and rigorous in their assessment of weaknesses and planned action to address. The LSCB monitors and challenges required improvements.
Multi-Agency 'Challenge' Panels booked for each Statutory Partner.	W/C 14 02 17	10/03/17	
Review			
Partner agencies to review and amend if necessary self-assessment following challenge.	13/03/17	11/04/17	
Final version of self-assessment audits to be re-submitted to the LSCB Team in return for Action Plan Template.	01/04/17		
Action Planning			
S11 Action Plans to be developed by partner agencies and sent to LSCB.	26/04/17	04/07/17	
Action Plans to be presented to the LSCB July Board.	18/07/17		
Monitoring			
S11 Audit Action Plans to be updated and submitted for progress monitoring at October Board.	03/10/17		
S11 Audit Action Plans to be updated and submitted for progress monitoring at January Board Meeting.	January 2018	January 2018	
S11 Audit Action Plans to be updated and final submission for closure at April Board meeting and evaluation of process.	April 2018	April 2018	
Evaluation			
Period of evaluation of process to inform future planning of multi-agency audits.	April 2018	June 2018	

Programme Schedule 2017 - 2018

AUDIT	Commence	Multi Agency Audit 'round table' exercise	Presented to LSCB Executive
Care Plans of children/young people subject to CP Plan under the category of 'Neglect'	April 2017	W/C 22 May 2017	September 2017
Children who go missing	July 2017	W/C 21 August 2017	September 2017
Services response to e-safety and peer on peer sexual abuse	September 2017	W/C 3 November 2017	December 2017
Children with mental health and social issues	October 2017	W/C 27 November 2017	February 2018
Harmful cultural practices	January 2018	W/C 5 March 2017	April 2019
Section 11	December 2016	N/A	December 2018

Further Information

For further information on the Programme, contact the LSCB Quality Assurance Manager via LSCB@redbridge.gov.uk or complete an on-line [Contact Form](#).