

Redbridge Safeguarding Children Partnership (RSCP)

Multi-Agency Safeguarding Thresholds:

Are you worried about a child?



**How to access early help, and thresholds
for referral to children's social care**

March 2022

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Introduction

This document sets out the “thresholds for referral” which [Redbridge Safeguarding Children Partnership \(RSCP\)](#) has agreed for use by all agencies and professionals who are worried or concerned about a child’s safety or welfare. It reflects the importance of the need for agencies to work together to safeguard children in line with the [HM Government Working Together to Safeguard Children – A guide to inter-agency working to safeguard and promote the welfare of children, July 2018](#).

It describes the ‘levels of need’ which will be applied to determine whether the child and family can be appropriately and safely helped by early intervention and family support services, or whether the level of need and risk is such that statutory social care involvement is required. It describes how to access services for children with different levels of need, and what kind of response can be expected. A child whose level of need is identified as Level 2, 3 or 4 should also be able to access the services and support as described in the lower levels, as appropriate.

It must be emphasised that these threshold criteria can only be indicative. They give examples of what is meant by different levels of need but are in no way intended to be exhaustive. They cannot describe every issue or combination of issues which may arise. They do not replace professional judgement, either on the part of referrers or of those considering the appropriate response to a referral. They are intended to provide helpful guidance for those wishing to share a concern about a child or young person and to progress the provision of services to the child or young person and family, and to give some clarity about what response can be expected.

The RSCP has adopted, in common with all London boroughs, the [London Safeguarding Children Procedures and Practice Guidance \(7th Edition, 2022\)](#), agreed by the London Safeguarding Children Partnership (SCP). That guidance includes further helpful information on indicators of different levels of need and risk in these specific areas.

A useful one page summary of this document, including contact information is available to download from the [RSCP website](#).

In this threshold document four different levels of need are identified (see [page 4](#)).

Levels of Need

Level 1: Children with no additional needs

Children with no additional needs are children whose health and developmental needs will be met by good parental care and the universal services available to all children (health services, education etc.). Information about other resources available to families can be through the [Redbridge Family Services Directory FIND](#). Families can also contact the 0-19 Universal Services via their website <https://www.nelft.nhs.uk/services-redbridge-0-19-universal-children-services/> or 0-19 Central Duty Desk email Redbridge0-19universaldutydesk@nelft.nhs.uk.

Level 2: Children with additional needs

Children with additional needs are children who require additional support to ensure their health and developmental needs are met. They may be vulnerable and showing early signs of abuse and/or neglect, but often their needs are not clear, not known or not being met. Additional support may be provided by a single agency or by several different agencies working together, with a lead professional co-ordinating the work. Additional services from providers such as family support services, parenting programmes and children's centres may be required. This kind of support is described as 'early help' or 'early intervention', as it seeks to provide help and support to children, young people, and their families in the early stages when concerns are identified, and to avoid those concerns escalating. However, the level of need or risk is not such that involvement by statutory children's social care services is required.

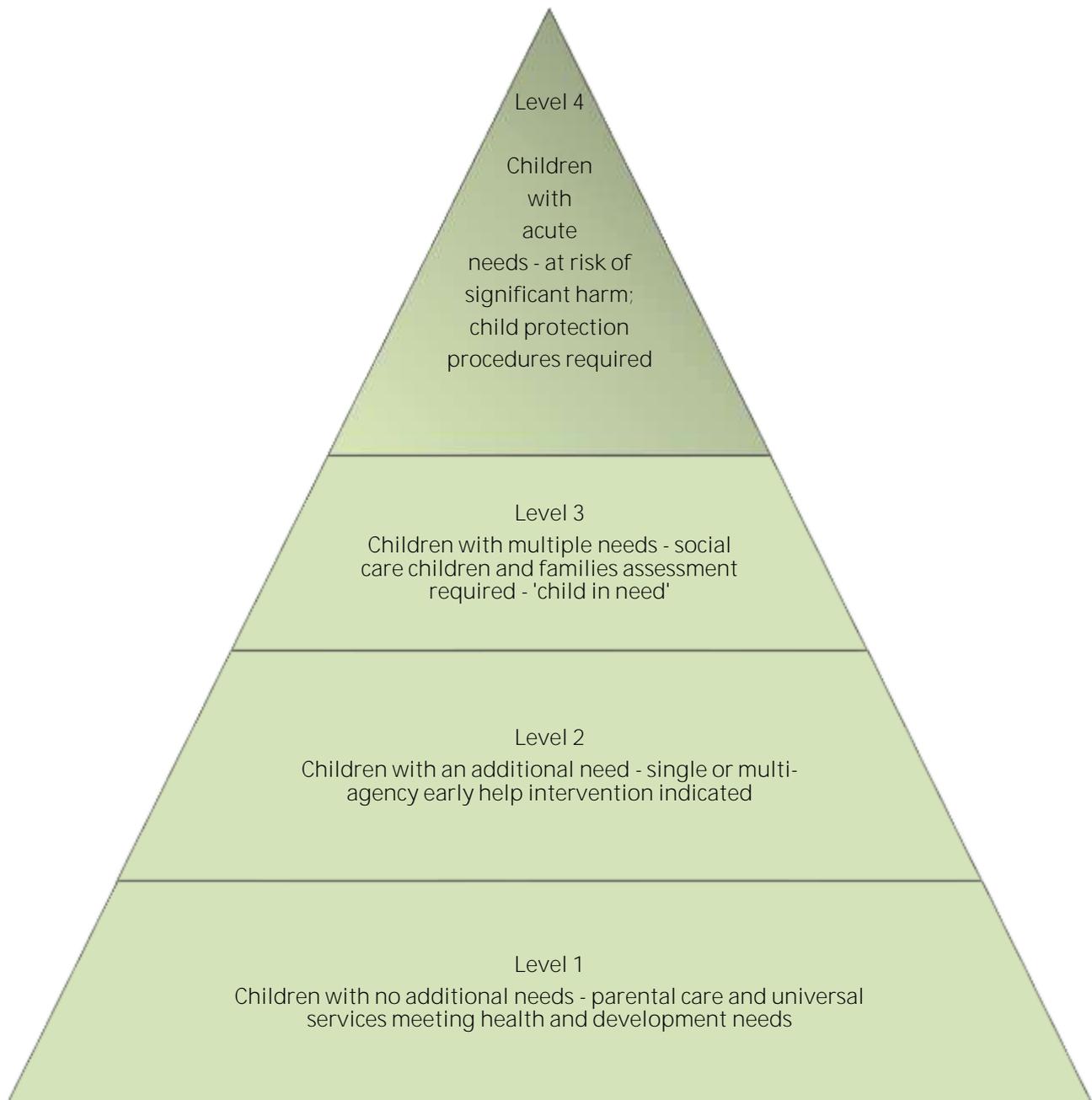
Level 3: Children with complex multiple needs

These children require specialist services to achieve or maintain a satisfactory level of health or development or to prevent significant impairment of their health and development and/or who are disabled. They may require longer term intervention from specialist services. This is the threshold for a children and families' assessment led by a qualified social worker under [Section 17 of the Children Act 1989](#), although the assessments and services required may come from a range of provision outside of children's social care. If the conclusion of the assessment is that continued social care involvement is required to prevent impairment of the child's health or suffering, a 'child in need plan' setting out the contribution of all agencies to meeting the child's needs will be drawn up and implemented.

Level 4: Children with acute needs

These are children where there is reasonable cause to suspect they are suffering, or are likely to suffer, significant harm. For further discussion of the concept of 'significant harm', you should refer to [London Safeguarding Children Procedures, 1.1](#). Enquiries under [Section 47 of the Children Act 1989](#) will be undertaken, and if necessary emergency action to secure the child's safety will be taken. If the suspicion of significant harm is substantiated, a multi-agency child protection case conference will consider what further action is required to protect the child. This level also includes children in Level 4 health services which are very specialised services in residential, day patient or outpatient settings for children and adolescents with severe and /or complex health problems, and children remanded into custody.

Levels of Need Diagram



How to access services at Levels of Need 1, 2, 3 and 4

Level 1 – Universal Services

Universal services are those that can be accessed by all families directly and are not targeted at specific children with additional needs.

Level 2 – children with additional needs

If it appears that the need for support can be met by your agency, discuss with the child and their family, and put agreed support in place.

If it appears that the need for support can be met by another single agency or requires a multi-agency package of support, discuss with child/young person and/or parents or carers. Having obtained consent to share information with other agencies, an enquiry should be sent to the CAF Administration Team via cafadmin@redbridge.gov.uk. Once a response has been received you can then complete a [Common Assessment Framework \(CAF\)](#), with the young person and family, to be able to clearly identify the need. Then discuss with and refer to the identified agencies with the completed assessment where appropriate. The CAF is an assessment that is completed with a child or family to decide what help is needed. If there is no current social care involvement and the case is not open to Families Together Hub you will be notified to complete the [Common Assessment Framework \(CAF\)](#) as above. This process ensures there is no duplication of work and all agencies involved work together to provide a clearly defined package of support. Once the CAF is completed, it should be sent to the Redbridge CAF Coordinator via cafadmin@redbridge.gov.uk. The CAF Team can support you with Review Meeting(s) to ensure that the package of support is driven forwards. CAFs can be completed on the Early Help Module (EHM) by those with access, or by downloading the [CAF Template](#). For guidance and support in considering or completing a CAF, please contact your individual CAF Co-ordinator, if you do not know who this is please contact CAF Administration Team cafadmin@redbridge.gov.uk.

If at any point in the CAF process it appears that a child or young person meets the Level 3 or Level 4 threshold, the CAF will be referred to Children's Social Care.

If the concerns relate to suspected neglect, use of the [RSCP Neglect Toolkit](#) can support the identification and analysis of any neglect.

Other routes for children and young people with additional needs to access Families Together Hub Services is via a direct referral to the Families Together Hub through Early.Intervention@redbridge.gov.uk, or should you require a discussion in relation to the case and it is unlikely to meet the threshold for Statutory Children's Social Care, the case can be referred to the Early Intervention (Complex Cases) Panel which is a multi-disciplinary meeting for a Case Discussion. Cases can be discussed by a multi-agency panel and a support package arranged as appropriate. If the referral is sparse, the multi-agency panel may decide further information is required and the referring agency could be requested to complete a CAF to clearly identify the support needs of the child or family being referred before a package of support is agreed. Therefore, if a CAF is attached to the referral this will provide a fuller picture for the panel to agree a more robust package for the family, it is also often helpful if the case worker presents the case so that any queries can be responded to at the panel. The Early Intervention Panel Referral Form can be accessed on request from the Early.Intervention@redbridge.gov.uk.

The CAF Team is part of the Families Together Hub (FTH). The FTH provides the following services:

Families Together Hub Services

- **Triage Team** – FTH staff screen all level 2 cases that would benefit from early help intervention at a point of contact, they are collocated in the MASH. The offer is short interventions, advice, guidance, and signposting.
- **Family Support Worker Team** – provides dedicated whole family support for a period of 3-6 months including one-to-one support in the home.
- **No Recourse to Public Funds (NRPF) and Housing Support Team** – Family Support Workers provide support to intentionally homeless families and those with NRFP, support with employment, adult learning, housing, benefits, and personal finances They help make sure people don't go hungry.
- **Parenting Team** - Family Support Workers and a Senior Parenting Practitioner deliver a broad range of accredited and non-accredited evidenced based parenting programmes.
- **CAF (Common Assessment Framework) Team** - The CAF coordinators lead on work with schools, alongside a Family Support Worker seconded from the Children with Disabilities Team.
- **Harmony Team** – Social work team working with Level 3 cases diverted from statutory social care offering whole family support.
- **Junior FIT Team** – working with the whole family where a child is at risk of criminal or sexual exploitation. They offer diversionary activities and support for young people, tackling the difficult issues they might face in their lives.
- **Family Group Conference (FGC)**- a family-led meeting in which the family and friends network come together to make a plan for a child. The process is supported by our FGC Co-ordinators. who helps the family prepare for the family group conference. It is a voluntary process and families cannot be forced into one.
- **Free Your Mind**- A trauma informed service to provide support for young people who have experienced and witness childhood domestic abuse.
- **Barnardo's Phoenix Project** - supporting families that are experiencing domestic abuse, with an aim to improve children's mental health and wellbeing.
- **Supporting Families Employment advisors** – Job Centre Plus seconded staff provide support ensuring financial stability in families and taking parents on the journey into employment.
- **Voluntary and community partners:** Mentoring (Evolve and adapt), REFUGE, BoxUp Crime and Lifeline, Welcome Centre, Awaaz, Salvation Army and Serving Humanity (hot halal food distribution).
- **Parenting Assessment Service** - The parenting assessment service (PAS) undertake assessments of families who are in the Public Law Outline (PLO) or Care Proceedings.
- **Baby and Me** – specialist intervention and assessment beginning at 12 weeks gestation onwards.

Children's Centres

The [Children's Centres](#) in Redbridge are part of the Borough's Early Years' Service. The services they provide are split into 'universal' and 'targeted' provision and offer a range of core standardised evidence based preventative and early help activities and support. They are at the centre of a network of services equally committed to the goal of giving every child the best start in life. These include midwives, health visitors, public health, counselling, early intervention, domestic violence intervention, crisis support, services for children with additional needs, FiND, early years settings, schools, voluntary organisations and so much more. The Children's Centres are focused on narrowing the gap for children of targeted disadvantaged and vulnerable families by ensuring access to appropriate universal, targeted or specialist services.

Below are a few examples of services offered through children's centres:

- 1 to1 support to help you through tough times:
 - crisis support, foodbank vouchers, baby essentials, Healthy Start Scheme and much more
- Advice and support with applying for Two-year old funding, finding childcare and nursery places
- Infant feeding advice
- Child development and school readiness sessions
- Talking Therapy and well-being support
- Access to free adult education and employment support
- Advice, guidance, and support with accessing other services.

They are focused on narrowing the gap for children of disadvantaged and vulnerable families by ensuring access to appropriate universal, targeted or specialist services.

There is a wide range of research on the importance of prevention and early intervention/early Help and the role Children's Centres play in these and in supporting vulnerable children and young people which have been further highlighted during the pandemic. Children's Centres' outreach and family support work are a key source of early help. Staff from the centres thoroughly and accurately assesses the needs of families using the Common Assessment Framework. They identify groups that need support through analysis of data, such as obesity rates at reception and the Early Years Foundation Stage Profile (EYFSP) data. They also identify particular geographical pockets such as the lower super output areas (LSOAs) that feature highly for child poverty, unemployment, unemployed lone parents, or other factors making them less advantaged. These areas are targeted for outreach activity. By concentrating resources in this way more children and families in need of support can be reached and engage with appropriate services and reduce the need for access to further statutory services in later life.

The evidence is clear that the first 1,001 days of a child's life, from pregnancy to age two, is a period of rapid growth. During this period babies' growing brains are shaped by their experiences, particularly by the interactions they have with their parents. What happens during these critical days lays the foundations for future life outcomes, including educational achievement, progress

at work and physical and mental health. Tackling adversity and supporting early relationships lead to healthier brain development and therefore, better futures

They report against a set of outcomes described in an Outcomes Framework that was developed following the [Marmot Review – An Equal Start: Improving outcomes in Children’s Centres](#). The services provided by Children’s Centres are split into ‘universal’ and ‘targeted’ provision and offer a range of core standardised evidence based early help activities and support. They identify families with needs and manage single and multi-agency cases using a CAF standard assessment tool, after checking with on EHM to see whether the family already have an open case. Multi-agency cases are managed using the CAF process. In addition, Children’s Centres are represented in the Daily Divert panel, MARAC panel etc. For cases where a MARF is completed and level 2 with a child under 5, they are diverted to Children’s Centres for supporting the family. They also support step downs from social care as part of their universal offer.

Further information on early help in Redbridge is available on the Borough’s Children’s Services policies and procedures on-line portal – [TriX](#).

Level 3 – children with multiple needs

You should discuss your concerns with the child or young person’s parents or carers and seek their consent to share information, which is good practice, **unless you have reasonable cause to believe that to do so would place the child at risk of significant harm**. Guidance in relation to information sharing is available in the Government publication [Information sharing – Advice for practitioners providing safeguarding services to children, young people, parents and carers, July 2018](#).

If you believe a child has needs at Level 3, which must be met if the child is to achieve or maintain a satisfactory level of health or development or to prevent significant impairment of their health and development, you should refer to children’s social care via a [Multi-Agency Referral Form \(MARF\)](#) to Redbridge MASH (Multi-Agency Safeguarding Hub), available on **0208 708 3885**, to CPAT.referrals@redbridge.gov.uk **without delay**. If, following consideration of all the information available, including multi-agency information obtained via the MASH, the referral is judged to meet the Level 3 threshold a social worker will undertake a children and families’ assessment under Section 17 of the Children Act 1989. You will receive a confirmation of receipt of your referral and then within 24 working hours, feedback on the outcome of your referral. If you do not receive this, it is the referrer’s responsibility to follow up the referral to ensure it has been received and that appropriate action is being taken. If as a referrer you have concerns about the response to a referral, please refer to the [RSCP Multi-Agency Escalation and Resolution Policy](#).

You may also consider a referral to MARAC (Multi Agency Risk Assessment Conference) which is a forum wherein information about high risk domestic abuse victims is shared between agencies and a risk focused, co-ordinated safety plan is drawn up to support the victim. To refer, you should send a completed [SafeLives DASH Risk Assessment Form](#) and [MARAC Referral Form](#) to the MARAC Coordinator, via marac@redbridge.gov.uk. Support with the referral can be obtained via 0208 708 5082.

Following referral, if a case needs to be taken to MAPPA (Multi-Agency Public Protection Arrangements), this will be co-ordinated by CPAT and discussed with the MAPPA Chair.

Guidance on safeguarding children and young people who may be at risk from of being radicalised can be provided by calling the Prevent Team via 020 8708 5971 or 020 8708 3098. Referrals relating to the risk of radicalisation should be made into the MASH via a [MARF](#). A discussion will then take place with the Prevent Co-ordinator to ascertain whether a referral needs to be made to Prevent or Channel.

If a situation includes suspected harmful sexual behaviour by a child or young person, such as in peer-on-peer abuse, the [Brook Sexual Behaviours Traffic Light Tool](#), available following attendance on a Brook Training Course, can help with identification and decision making.

You may also consider a referral to the [Emotional Well Being and Mental Health Service \(EWMHS\)](#) in Redbridge, provided by NELFT NHS Foundation Trust. The EWMHS, located at The Grove, Chadwell Heath, is Redbridge's area-based specialist mental health team providing support to children, young people, and their families, from birth to their 18th birthday. The service offers help to children and young people who are experiencing emotional, behavioural, or mental health difficulties including anxiety disorders, depression, Obsessive Compulsive Disorder (OCD), Post-Traumatic Stress Disorder (PTSD), and self-harm. Support is offered in a variety of settings such as specialist community clinics, home visits, school visits and support to hospital children's wards and Emergency Departments (EDs). Redbridge EWMHS works in a variety of ways, which includes face to face, telephone and video assessments, individual face to face talking therapies, family therapy and group work with EWMHS clinicians. During a child or young person's development, there may be periods when their or their family's ability to cope with difficult emotions or behaviour can put extreme pressures on relationships. Redbridge EWMHS wants to work with children and young people as early on as possible during these difficulties to turn the situation around. All referrals should be made to the Single Point of Access (SPA) using this referral form: [Redbridge Specialist Children's Service Referral Form.doc](#). The EWMHS can be contacted via e-mail at SPAreferalls.Redbridge@nelft.nhs.uk or by telephone on 0300 555 1182.

Level 4 – children with acute needs, at risk of significant harm

If the child is at immediate risk, contact the police by calling 999.

You should discuss your concerns with the child or young person's parents or carers and seek their consent to share information, **unless you have reasonable cause to believe that to do so would place the child at risk of significant harm**. If a child is at risk of significant harm information can be shared even if the parent refuses consent. Again, note the Government's July 2018 guidance, [Information sharing: Advice for practitioners and managers providing safeguarding services to children, young people, parents and carers](#).

You should make a referral **without delay** to children's social care via a [Multi-Agency Referral Form \(MARF\)](#) sent to the Redbridge MASH via CPAT.referrals@redbridge.gov.uk, followed up by a telephone call for very urgent referrals to **0208 708 3885**. Additional contact information can be found on page 14 and guidance on making a referral can be found in the [London Safeguarding Children Procedures, 2. Referral and Assessment](#). Outside of office hours i.e. evenings, weekends and public holidays, in an emergency where a case cannot wait, contact should be made with the Emergency Duty Team (EDT) via 0208 708 5897 and ChildrensEDT@redbridge.gov.uk.

If, following consideration of all the information available, including multi-agency information obtained via the [Multi-Agency Safeguarding Hub \(MASH\)](#), the referral is judged to meet the Level 4 threshold, a multi-agency strategy meeting will be held to plan an inquiry under [Section 47 of the Children Act 1989](#). Emergency action will be taken if necessary to protect the child. You will receive feedback on the outcome of your referral.

Examples of Levels of Need 2, 3 and 4

The information below does not provide an exhaustive list. It can only give examples. It should also be borne in mind that if there is a combination of needs at Level Two, that may indicate that overall, the need is at Level Three. Each case needs to be considered on an individual basis and take into account the child's age, family context and wider environment.

LEVEL TWO

Children with additional needs are children who require additional support to ensure that their health and developmental needs are met. This can include children and young people:

- Who have 'young carer' responsibilities.
- Who exhibit low level behavioural problems.
- Living in poor living conditions or with an identified housing need.
- Living in households with chronic financial pressures or without recourse to public funds.
- With intermittent or persistent school absences or lateness.
- With learning support needs.
- Having mild to moderate disability whose needs can be met with basic additional support (e.g. aids/adaptations) or with signposting to universal services (e.g. [Families Information Direct \(FiND\)](#) or [Redbridge Information and Advice Support Service \(RIASS\)](#) or the local offer information).
- At risk of or involved in low level crime/anti-social behaviour.
- Living in households where parenting is compromised by parental illness or disability, mental health, substance abuse or domestic violence, but there are not indications that this is significantly impairing the child's health or development.
- Experiencing physical chastisement such as slapping with an open hand or pushing. The parent /carer physically chastises their child within legal limits but there is concern that this is having a negative impact on the child's emotional wellbeing.
- Who are experiencing intimidation or bullying behaviour or are at risk of isolation.
- Who exhibit self-harming behaviour.
- Who send or receive inappropriate youth produced sexual imagery on-line or via social media, considered as peer-on-peer abuse.
- Who sometimes express extreme or intolerant views about those who do not share political or religious views, significant changes in behaviour, identity crisis etc. (Low Risk - LBR risk assessment tool for children at risk of radicalisation).
- Who are involved in low-level substance misuse.
- Who are at risk of obesity.
- Who go missing occasionally from home.

LEVEL THREE

Children and young people with multiple complex needs may include children and young people:

- Living in households with serious or persistent domestic abuse/violence, including threats to harm mother or child(ren), stalking and/or harassment, excessive jealousy or possessiveness of abuser. For further indicators, see Level 3 of [Barnardo's Domestic Violence Risk Identification Matrix](#).
- In respect of whom there is an allegation of physical assault, including punching, hair pulling and taping with a small implement, but with no visible or only minor injury e.g. bruising, grazing, minor swellings or cuts (other than to a pre-or non-mobile child), or allegations of serious verbal threats.
- Who experience a series of apparently accidental injuries or a minor non-accidental incident.
- With severe or profound disabilities in a range of developmental areas or in one significant area.
- Who have a disability and whose parents or carers are not meeting their developmental needs in areas such as feeding, use of equipment, communication, or engagement with professionals, or respecting their right to dignified and safe care.
- Who are believed to be neglected or emotionally abused, and whose health and development are showing signs of impairment.
- In respect of whom there are suspicions of sexual abuse (e.g. sexualised behaviour)
- Who have no available parent or carer and are in need of accommodation.
- In respect of whom there are concerns that the child is being targeted and groomed for exploitation, and 'warning signs' of exploitation have been identified but there is no evidence at this stage of any offence (Medium Risk – LBR Exploitation MASH Threshold Matrix).
- Who demonstrate being vulnerable to radicalisation through criminality, personal crisis, questioning identity, faith and belonging (Medium Risk - LBR risk assessment tool for children at risk of radicalisation).
- Where there is evidence of risk of gang affiliation.
- Harmful Sexual Behaviour e.g. accessing violent/exploitative pornography.
- Who undertake intimate personal care for a parent or carer.
- Who are privately fostered (information on private fostering is available via the [RSCP website](#)).

- Who are at immediate risk of homelessness.
- Who are heavily engaged in substance misuse.
- Who repeatedly go missing from home.
- Who are at risk from faith related abuse.
- Who are pregnant under the age of 16 with additional vulnerabilities.
- Where there is significant concern about parental ability to care for an unborn child.
- In respect of whom minor concerns are repeatedly expressed from one or more sources.

LEVEL FOUR

Children and young people who are suffering or are likely to experience significant harm will include children and young people:

- Where there is any allegation of abuse or any suspicious injury in a pre-mobile or non-mobile child.
- Where there are two or more minor injuries to pre-mobile or non-verbal babies or children.
- Where there is any allegation of serious physical assault, including being hit with a large or pointed implement, linear marks, facial injuries, hair shaving as a punishment, or suspicious injury.
- Who have a disability and whose health and development is likely to be significantly impaired by parental or carer failure to meet their needs.
- Who live in a household experiencing Level 4 Domestic Violence on the [Barnardo's Domestic Violence Risk Identification Matrix](#), including threat to kill, attempted strangulation or rape.
- Whose health or development is likely to be seriously impaired by neglect or emotional abuse.
- Where there is evidence or an allegation of sexual abuse, or the abuser confesses to such abuse, or an allegation suggests connections between sexually abused children in different families or with more than one abuser.
- Who live in a household with an individual (adult or child) known to pose a risk to children, including registered sex offender or convicted violent offender subject to MAPPA moves.
- Who is the subject of a current Child Protection (CP) Plan or looked after by a local authority and the subject of suspicious injury or allegation of harm.
- Who has no available parent and the child is vulnerable to significant harm (e.g. an abandoned baby; or death of a parent/carer under suspicious circumstances).
- Who is suspected to have suffered or to be at risk of significant harm due to perplexing presentations (also referred to as fabricated or induced illness).
- Whose parent or carer has a severe mental illness or substance addiction the impact of which poses a serious risk that the child's health or development will be significantly impaired.
- Who has been exploited (including criminal, sexual, debt bondage, trafficking, County Lines etc.). (Significant Risk – LBR Exploitation MASH Threshold Matrix).

- Who is sexually active and aged 13 or below (statutory rape).
- Exhibiting Harmful Sexual Behaviour, e.g. forcing other children to take part in sexual acts.
- Who discloses, or is believed to be at risk of, imminent Female Genital Mutilation (FGM), or who is at risk of honour-based violence or forced marriage.
- Who has contact with extremist recruiters, accesses violent extremist websites, use of extremist narratives, or at risk of travelling abroad to participate in extremist activities. (High Risk - LBR risk assessment tool for children at risk of radicalisation).
- Who is affiliated with gangs and/or at risk from serious youth violence.
- Who disclose serious harm linked to faith or belief.

Useful Information and Contacts

London Safeguarding Children Policies and Practice Guidance, 7 th Edition, 2022, and Quick Referral Flowchart	https://www.londonsafeguardingchildrenprocedures.co.uk/	
Working Together to Safeguard Children, 2018	https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/942454/Working_together_to_safeguard_children_inter_agency_guidance.pdf	
Keeping Children Safe in Education (KSCIE)	https://www.gov.uk/government/publications/keeping-children-safe-in-education--2	
Redbridge Children and Families Policies and Procedures	http://redbridgechildcare.proceduresonline.com/chapters/contents.html	
Redbridge Safeguarding Children Partnership (RSCP) RSCP Escalation and Resolution Policy	http://www.redbridgeSCP.org.uk/ https://www.redbridgescp.org.uk/wp-content/uploads/2019/06/Redbridge-LSCB-Escalation-and-Resolution-Policy-3rd-Edition-May-2019-Final.pdf	
Redbridge Early Intervention and Common Assessment Framework (CAF) Guidance	http://redbridgechildcare.proceduresonline.com/hub/early.html	
CAF Co-ordinator	Telephone	0208 708 3150
	E-mail	cafadmin@redbridge.gov.uk
Redbridge Multi-Agency Safeguarding Hub (MASH)	Telephone	0208 708 3885 (09:00 – 17:00) 0208 708 5897 (Emergencies during evenings and weekends)
	Email	CPAT.referrals@redbridge.gov.uk ChildrensEDT@redbridge.gov.uk
Local Authority Designated Officer (LADO)	Telephone	0208 708 5350
	E-mail	LADO@redbridge.gov.uk
Multi-Agency Risk Assessment Conference (MARAC) Coordinator (for professionals only)	Telephone	0208 708 5082
	Email	marac@redbridge.gov.uk
Families Together Hub (early intervention)	Telephone	0208 708 2611
	Email	Early.Intervention@redbridge.gov.uk

Children's Centres		Contact information available via the Families Services Directory .
Emotional Well Being and Mental Health Service (EWMHS) - NELFT	Email	Redbridge EWMHS E-mail: SPAreferrals.Redbridge@nelft.nhs.uk
	Telephone	0300 555 1182
	Website	https://www.nelft.nhs.uk/services-redbridge-camhs-service
Prevent Team	Email	Prevent@redbridge.gov.uk
	Telephone	020 8708 5230
<p>Refuge – Redbridge Violence against Women and Girls (VAWG) Service</p> <p>Support to women, children and young people experiencing domestic violence via the provision of services, protection, and prevention work.</p> <p>Residents needing support with domestic abuse can contact the Reach Out Service direct via reachout@redbridge.gov.uk or 0800 1456510.</p> <p>NB: Professionals making enquiries about the Reach Out Service should contact the MASH via 0208 708 3885.</p>	Telephone	0800 169 7759
	Email	redbridgevawg@refuge.org.uk
	National Website	http://www.refuge.org.uk/