

Understanding Thresholds and Making Referrals



Background

Department for Education (DfE) research into Child Safeguarding Practice Reviews identifies that 'thresholds' for intervention can vary between agencies; differences in perceived thresholds can lead to frustration or breakdown in effective working, resulting in children falling through the gaps or their needs not being met. Reports have also emphasised the importance of supporting professionals with their duty to escalate concerns.

The London Safeguarding Children Partnership's multi-agency document, [Threshold -Continuum of Need Matrix](#), sets out the thresholds for referral for use by all agencies and professionals who are worried or concerned about a child's safety or welfare. This course aims to support front-line workers and managers in its use. The course will also refer to the RSCP [Working Together in Redbridge Supporting Families and Keeping Children Safe: Guidance for Professionals](#) and the [Resolution and Escalation Policy](#), which aims to promote a culture of partnerships, working by supporting professionals to address differences in professional judgements around the response to the safety and wellbeing of children and young people.

Learning Outcomes

By the end of the training, participants will:

- Be able to describe and understand the 'levels of need' that will be applied to determine whether the child and family can be appropriately and safely helped by early intervention and family support services.
- Have discussed indicators of different kinds of risk within these levels.
- Know how to access services for children with different levels of need effectively, and what kind of response can be expected.
- Understand the components of a good Multi-agency Referral Form

FREE TRAINING

Facilitator

Dawn Singleton, Redbridge Multi Agency Safeguarding Hub (MASH) Manager
Amanda Jones, RSCP Training Manager

CLASSROOM (Half day)

Date: Wednesday 02/12/26

Venue: Committee Room 2,
[Redbridge Town Hall](#)

09:30	Registration
09:45	Start
13:00	Finish

CLASSROOM (Half day)

Date: Wednesday 12/05/27

Venue: TBC

09:30	Registration
09:45	Start
13:00	Finish

To book your place, please use our [online booking form](#). You can click [here](#) for more information on course fees and cancellations.